From:	Gina Ramirez/=Lexus/Toyota. Sent:1/22/2010 4:09 PM
To: [-]	Dave Thomas/=Lexus/Toyota@Toyota;Peter Donnellan/=Lexus/Toyota@Toyota;James Monroe/=Lexus/Toyota@Toyota;Tim Medeiros/=Mobile/Toyota@Toyota
Cc: [-]	George Morino/=TMS/Toyota@Toyota; Robin LeFevre/=TMS/Toyota@Toyota; Kathy Wachs/=Lexus/Toyota@Toyota; Denise Jacobson/=Lexus/Toyota@Toyota; Al Smith/=TMS/Toyota@Toyota; Kim McCullough/=TMS/Toyota@Toyota; Dave Harbuck/=Mobile/Toyota@Toyota; Bryan Riss/=Mobile/Toyota@Toyota; Don Fordiani/=TMS/Toyota@Toyota.
Bcc:[-]	
Subject:	9LG Q&A.

Hello Gentlemen,

Please find attached below the 9LG Safety Recall Q&A. This file contains the original Q&A plus answers to questions that we received from Area associates after last week's in dealership presentations. Instead of responding to each person via email, I am sending this one document to all of you to share with your teams and dealers. There are some questions that I am still working on and will continue to communicate responses as I receive them. This document will be published on the LCS website. Our hope is to have the internal and Dealer Daily LCS sites back up early next week. We appreciate all your patience! Please let Robin or me know if you have any questions.

Thanks!